



Form 1449 (Modified)

Information Disclosure
Statement By Applicant

(Use Several Sheets if Necessary)

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ADAPP227 10/086,270
Applicant: Edward MOSELEY
Filing Date: February 28, 2002 Group:
2161

U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
M.E.	A	6,356,632	3/2002	Foster, et al.	379	265.04	
M.E.	B	6,347,139	2/2002	Fisher, et al.	379	265.12	
M.E.	C	6,272,216	8/2001	Vaios	379	265.01	
M.E.	D	6,100,891	8/2000	Thorne	345	854	
M.E.	E	6,163,607	12/2000	Bogart, et al.	379	266.01	
M.E.	F	6,064,730	5/2000	Ginsberg	379	265.09	
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Foreign Patent or Published Foreign Patent Application

Examiner Initial	No.	Document No.	Publication Date	Country or Patent Office	Class	Sub-class	Translation	
							Yes	No
	S							

Other Documents

Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
M.E.	T	SAP online brochure, "mySAP™ CRM Service", 2001 by SAP AG. - 7 pages
M.E.	U	USPTO Database Search, "TTL/call AND TTL/center in 1996-2002" - 3 pages
	V	

Examiner	Date Considered
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Mf. Shafiqul Alam Elam

08/02/05

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.